NOTICES

Plant Summer Vacation 2018.
Commencing at the close of Business on Friday June 29, 2018 at 4:30 PM.
Re-opening on Tuesday July 17, 2018 at 8:00 AM.
Offices will remain open during the plant Summer vacation.

ANNOUNCEMENTS

Fall Contractor Promotions, for boiler sales, to be announced.

BOILER RECALL

See below for Model VSPH recall notice.
URGENT BOILER CONTROL RECALL ADVISORY

Model VSPH

**Wholesaler Advisory:**
Refer to pages 2 and 3 below.

**Contractor Advisory:**
Refer to pages 4 and 5 below.

**Homeowner Advisory:**
Refer to pages 6 and 7 below.

**Hydrolevel 3000 Control Upgrade Installation Instructions:**
Refer to pages 8 and 9 below.
Dear Valued Wholesaler

Subject: VSPH Boiler Control Recall

We regret to inform you that Hydrolevel has a recall on the Hydrostat 3000 Control on some VSPH boilers. The recall is related to a component on the circuit board which can prevent the control from shutting the burner down when it reaches the high temperature limit setting. This can result in overheating of the boiler which could pose a fire hazard. Of the boilers installed at this time, we have 5 reported incidents, which did not result in any injury or property damage.

IMPORTANT: This issue applies to HydroStat Model 3000 used on the Victory VSPH boiler only. It does not impact any other HydroStat models used on Slant/Fin gas and oil boilers.

Hydrolevel has worked with CPSC to institute a recall which will require a mandatory upgrade on Slant/Fin VSPH boilers manufactured between May 26, 2012 and July 11, 2018. These boilers have a serial number between 1565883 and 2476166 or 451490 through 451723.

Customers with Inventory of the affected VSPH boilers manufactured before July 11, 2018 must immediately remove those VSPH boilers from saleable inventory. Please contact Slant/Fin at 905-677-8400 so we can arrange the onsite upgrade of those boiler as soon as possible.

We have upgraded VSPH boilers available and in stock to fulfill your needs. Due to the simplicity of the upgrade, Slant/Fin will work directly with you and your Slant/Fin Representative to upgrade your stock boilers, without returning them, as soon as upgrade kits are available and at your convenience.
The Next Step – Installed Boilers

We have the upgrade kits (Slant/Fin part # 455064000) in stock. The field upgrade kit will include a plug-in adapter that is installed between the control and the existing wire harness, new wiring diagram and an instruction/completion form.

We have sent emails and will be mailing letters to notify contractors, however, please make sure your contractors are aware, as we do not have contact information for everyone. Please notify your Slant/Fin contractors of the procedure to obtain upgrade kits needed or send us contractor contact information. We will work with contractors directly to minimize the burden. Homeowners that registered the boiler have also been sent a letter.

Process for Contractors to Obtain Kits:
Send an email to: info@slantfin.ca with the following information:
  - Homeowners Name
  - Address
  - City, Province, Postal Code
  - Model and serial # if available.
Please include where you want the kits sent to and to whose attention. We will not send kits directly to the homeowners. The kits will be sent out as soon as they are available. We will work directly with contractors to streamline the process.

Once the contractors receive the kits we urge them to schedule a service appointment as soon as possible. Each upgrade kit will include a replacement Plug-In Adapter Harness and the instruction/completion form.

The Completion Form:
The form will be included with each kit. It is important that this form is filled out completely. It may be faxed or emailed back to Slant/Fin according to directions on the form. We need these forms for our records and for reimbursement. Slant/Fin will reimburse directly to the contractor $100 for each upgrade completed, when the form is completely filled out and returned. Serial numbers are required for reimbursement.

Please allow 3-4 weeks for reimbursement. The upgrade is estimated to take less than 10 minutes.

WARNING:
Failure to complete this upgrade could result in a Fire Hazard which may cause serious injury or even death.

We sincerely apologize for the disruption this will cause, but the safety of our customers is paramount and these upgrades must be done. We appreciate your business, loyalty and patience as we work through these upgrades. If you have any questions or comments, please contact me at 905-677-8400.

Best Regards,
J. Richard Peck
Vice President
Slant/Fin LTD/LTEE
Dear Valued Contractor

Subject: VSPH Boiler Control Recall

August 30, 2018

We regret to inform you that Hydrolevel Company intends to recall the Hydrostat 3000 Control on some VSPH boilers. The intended recall is related to a component on the circuit board which can prevent the control from shutting the burner down when it reaches the high temperature limit setting. This can result in overheating of the boiler which could pose a fire hazard. Of the boilers installed at this time, we have 5 reported incidents, which did not result in any injury or property damage.

IMPORTANT: This issue applies to HydroStat Model 3000 used on the Victory VSPH boiler only. It does not impact any other HydroStat models used on Slant/Fin gas and oil boilers.

Hydrolevel is working with CPSC to institute a recall which will require a mandatory upgrade on Slant/Fin VSPH boilers manufactured between May 26, 2012 and July 11, 2018. These boilers have a serial number between 1565883 and 2476166 or 451490 through 451723.

To upgrade Installed Boilers

Slant/Fin will work directly with you to provide upgrade kits (Slant/Fin part # 455064000) as soon as possible. Kits are available to be shipped. The field upgrade kit includes a plug-in adapter that is installed between the control and the existing wire harness, a new wiring diagram for the boiler and an instruction/completion form. The upgrade is estimated to take less than 10 minutes.

Homeowners with affected VSPH boilers that have been registered, will be notified of the recall via email and mailed a printed letter. In order to expedite the upgrading of the boilers installed, please notify your customers of the recall as soon as the recall kits are available.
To Obtain Kits:

Send an email to: info@slantfin.ca with the following information:

- Homeowners Name
- Address
- City, Province, Postal Code
- Model and serial # if available.

Please include where you want the kits sent to and to whose attention. The kits will be sent out as soon as possible, once we receive your request. **We will not send kits directly to the homeowners.** Once you receive the kits, please contact the customers to make a service appointment as soon as possible.

The Completion Form:

It is important that you fill out the completion form included with each kit and fax or email it back according to the directions on the form. We need these forms for our records and for your reimbursement. Slant/Fin will reimburse you directly for each upgrade completed when the form is completely filled out and returned. Serial numbers are required for reimbursement. Please allow 3-4 weeks for reimbursement.

**WARNING:**

*Failure to complete this upgrade could result in a Fire Hazard which may cause serious injury or even death.*

We sincerely apologize for the disruption this will cause, but the safety of our customers is paramount and these upgrades must be done. We appreciate your business, loyalty, and patience as we work through these upgrades. If you have any questions or comments, please contact me at 905-677-8400.

Best Regards,

J. Richard Peck
Vice President
Slant/Fin LTD/LTEE
Dear Valued Homeowner,

Subject: VSPH Boiler Recall

August 30, 2018

We regret to inform you that Hydrolevel Company intends to recall the Hydrostat 3000 Control on some Slant/Fin VSPH boilers. The intended recall is related to a component on the circuit board which can prevent the control from shutting the burner down when it reaches the high temperature limit setting. This can result in overheating of the boiler which could pose a fire hazard. Of the boilers installed at this time, we have 5 reported incidents, which did not result in any injury or property damage.

Hydrolevel is working with CPSC and Health Canada to institute a recall which will require a mandatory upgrade on Slant/Fin VSPH boilers with this control. These boilers have a serial number between 1565883 and 2476166 or 451490 through 451723.

How do I know if my boiler is included in this recall?
Check the serial number of your boiler, which is printed on the rating plate located on the top cabinet panel. If your boiler serial is within the range listed above, then it is included. You can call our Technical Service Department at 1-905-677-8400 if needed.
Can I continue to use my boiler?
To check your boiler, make sure the electric power switch to the boiler is ON but the boiler is not running. If your boiler IS making a buzzing noise when not running, immediately turn off the electric power to the boiler and contact a licensed contractor to have it repaired. If your boiler is not making a buzzing noise, then it is safe to use until upgraded. Slant/Fin recommends that all upgrades be done as soon as possible.

Consumer Product Safety Committee (CPSC) and Health Canada recommends that every home have a working smoke detector and carbon monoxide (CO) detector installed and operating.

Is the CPSC (Consumer Product Safety Commission) and or Health Canada involved with this recall?
Yes. This issue has been reported. They will be aware of our corrective action process and we will continue to be in communication with them throughout the process. This recall may also be supervised by inspectors from CPSC and/or Health Canada.

What has to be done to my boiler?
The field upgrade is a plug-in adapter to be installed in the boiler’s electrical circuit. The upgrade is straightforward for a qualified contractor and should take less than 10 minutes to complete. The upgrade must be done only by a qualified installing/servicing contractor. The contractor will order the kits from Slant/Fin directly for the upgrade and the upgrade should be at no cost to you.

What do I do next?
You should call your installing and/or service company to schedule an appointment to perform this upgrade. Slant/Fin has already notified installing contractors of the necessary modifications needed to address this recall. If you do not have a service contractor please call our office at 905-677-8400.

**WARNING:**
Failure to complete this upgrade could result in a Fire Hazard which may cause serious injury or even death.

Carbon monoxide and smoke detectors are recommended in premises where gas-fired appliances are present.
Make sure your detector is in good operating condition.

We sincerely apologize for the disruption that this may cause, but the safety of our customers is paramount and these upgrades must be done. If you have any questions or concerns, please contact our Technical Service team at 905-677-8400.

Best Regards,

J. Richard Peck
Vice President
Slant/Fin LTD/LTEE
VSPH Hydrolevel 3000 Control Upgrade

Boiler information:

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<thead>
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<th>Model no.</th>
<th>VSPH</th>
<th>Serial no.</th>
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<th>Date of boiler installation:</th>
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Installation address:

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<tr>
<th>Street</th>
<th>City</th>
<th>State/Prov.</th>
<th>ZIP/Postal Code</th>
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Reimbursement information:

Fax to 1-905-677-1829 or email info@slantfin.ca

<table>
<thead>
<tr>
<th>Upgrade installation date:</th>
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<table>
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<tr>
<th>Payee (Name of Contractor or Company):</th>
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Contractor Phone # ........................................

In line power supply harness

Installation Instructions

1. Locate the serial number on the top of the boiler. Verify the boiler is a VSPH with serial number between 1565883 & 2476166.

2. Turn off power to the boiler.

Warning - Electrical Shock hazard. To prevent electrical shock or equipment damage, disconnect the power before servicing the control. Only qualified personnel may install or service this control.
3. Remove the front boiler panel.
4. Unplug CABLE 1 from the bottom left side of the control.

5. Replug CABLE 1 into the female end of the power supply harness.

6. Plug the male end of the power supply harness back into the left connector socket on the model 3000.

7. Replace the wiring diagram label on the back of the front panel with the new one provided in the kit.

Replace the front boiler panel and power on the system.

8. Set the room thermostat to call for heat and allow boiler temperature to rise. Ensure that the control shuts down the burner when either the Target or Hi Temp LED indicator illuminates.

9. Complete the top of this form and submit it to Slant Fin for $100 reimbursement.